

Welcome to Our Survey



Norfolk and Waveney
Integrated Care Board

NHS Norfolk and Waveney Integrated Care Board (ICB) is the local NHS body that plans resources and services in Norfolk and Waveney.



To help us make sure we plan the right services and support we want to know what matters most to local people.



We want to know if our plans for mental health care are the correct ones. And if people have had good care.



We have written a short survey so people can tell us what they think.

How to take part in the survey



Norfolk and Waveney
Integrated Care Board

It is important to get everyone's views on Mental Health services in Norfolk. There are 3 ways to get involved.



You can complete the survey online by click this link

[Complete the survey online](#)



You can print this survey off, fill it out and post it to:

Let's Talk, NHS Norfolk and Waveney ICB, County Hall, Martineau Lane, Norwich, NR1 2DH



You can complete this survey on a computer or tablet, save it then email it to Amanda.barlow@nhs.net

How to complete the survey



This survey will ask you to tick boxes



It will also ask you to write about what you think



You might want to get some support to help you



You will need to complete this survey by 18 February 2023.

The Survey



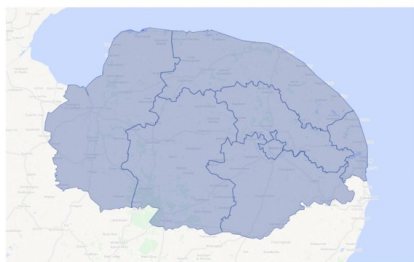
Are you filling this survey out for yourself or are you completing it on behalf of an organisation or group? (Tick one box)

For myself

For a group or organisation



If you are filling this survey out for a group or organisation, what is its name?



The next page will tell you about the things we want to focus on in Norfolk and Waveney

The Survey (2)



Helping people stay mentally well



Getting help with mental health at the doctors and in schools



Helping people in crisis, 24 hours a day, seven days a week



Mental health hospital beds for people that need them most



Working together



Making it easier for people to get help and find the right help

The Survey (3)



How much do you agree that these are the right areas to focus on? (Tick one box)



Strongly Agree



Agree



Disagree



Strongly Disagree



Don't Know

The Survey (4)



Have you received good mental health care? What was good about it?
(write in words)



Have you needed care for your mental health that you could not get? Tell us why.
(write in words)



The Survey (5)

Tell us about you – you **do not** have to answer these questions but if you do it helps us make sure we are hearing from a lot of different people.



How old are you? (tick one box)

Under 18 years old

Between 18 and 24 years old

Between 25 and 34 years old

Between 35 and 44 years old

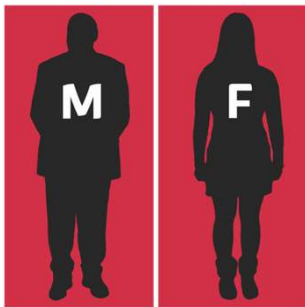
Between 45 and 54 years old

Between 55 and 64 years old

Between 65 and 74 years old

Over 75 years old

The Survey (6)



Are you Male, Female or identify as another gender? (Tick one box)

Male

Female

I'd prefer not to say

I Identify as another gender



If you identify as another gender. Please write what it is below

The Survey (7)



In which of the following areas do you live? (usually where you pay your council tax)
(Please tick one box)

Breckland

Broadland

East Suffolk (Waveney Area)

Great Yarmouth

North Norfolk

Norwich

South Norfolk

West Norfolk

Other (please write below where you live)

The Survey (8)



What is your ethnic group? (Tick one box)

British

English, Welsh, Scottish, Northern Irish or British

Irish

Gypsy or Irish Traveller

White Roma

Other white background



If you have ticked other white background please write what it is below

Please turn over for more options

The Survey (9)

Black or Black British



Caribbean

African

Other Black Background

If you have ticked other black or black british background please write what it is below

Asian



Indian

Pakistani

Bangladeshi

Chinese

Other Asian Background

If you have ticked other asian background please write what it is below

Please turn over for more options

The Survey (10)

Mixed



White & Black Caribbean

White & Black African

White & Asian

If you have ticked other mixed background please write what it is below

This is the end of the Survey

Thank you for taking part in the survey



The survey finishes on 18 February 2023



If you want to stay in touch please write you email address in the box below



We will keep your information safe using our data protection rules

Reminder about how to take part in the survey



Norfolk and Waveney
Integrated Care Board

It is important to get everyone's views on Mental Health services in Norfolk. There are 3 ways to get involved.



You can complete the survey online by click this link

[Complete the survey online](#)



You can print this survey off, fill it out and post it to:

Let's Talk, NHS Norfolk and Waveney ICB, County Hall, Martineau Lane, Norwich, NR1 2DH



You can complete this survey on a computer or tablet, save it then email it to Amanda.barlow@nhs.net

Thank you for taking part



Thank you for taking part in this survey